



The Public Safety Group

STRESS: IT'S ALL IN YOUR HEAD

Public Safety Communications professionals work in one of the most stressful jobs in the world. This motivational three-week course will teach you how to deal with your job-related stress as well as how to deal with stress at home. Stress can take a terrible toll on your job performance and your health. If you are going to continue to perform your job at the highest level, you need to learn effective techniques for managing your stressors.

PREREQUISITES:

None

BENEFITS OF TAKING THIS COURSE:

After taking this course, you will be able to:

- Take an active role in the management of stress in your life.
- Identify and deal with sources of stress.
- Understand what modern medicine knows and doesn't know about healthy living.
- Understand the effects of critical incident stress and how to survive a critical incident.
- Realize the many benefits of reduced stress in your life.

WHAT YOU WILL RECEIVE:

- The ability to interact with your peers – discover common problems – find out what's working for them – share information and materials – build a support network of friends in like positions.
- One-on-one mentoring - feedback and assistance from your instructor as you learn how to better manage job-related stress and stress at home.
- Certificate of Completion from the **Public Safety Group** awarding **8 training hours** upon successful completion of the course.

COURSE OUTLINE:

Week 1: What is Stress?

Definition of Stress
Stress Reaction of the Body
Sources of Stress

Week 2: Stress Management

Modern Medicine and Healthy Living
Techniques for Stress Management
Determining Your Strategy for Stress Management

Week 3: Critical Incident Stress

Effects of Critical Incident Stress
How to Survive a Critical Incident
Course Wrap-Up and Final Exam

TUITION: THIS COURSE IS TAUGHT OVER 3 WEEKS VIA PEI-911 ONLINE.

\$270.00 – includes all course materials

Register 4 or more students and receive a 10% discount!

2026 COURSE DATES

February 2, 2026 – February 22, 2026

April 6, 2026 – April 26, 2026

May 25, 2026 – June 14, 2026

July 27, 2026 – August 16, 2026

September 28, 2026 – October 18, 2026

November 9, 2026 – November 29, 2026