



The Public Safety Group

SUICIDE INTERVENTION, 3rd Edition

This interactive three-week course educates public safety call takers in crisis intervention. Topics include suicide attitudes and facts, risk assessment of caller, risk assessment of responder, and call taker intervention.

PREREQUISITES:

Public Safety Communications Experience

BENEFITS OF TAKING THIS COURSE:

After taking this course, you will be able to:

- Understand the attitudes and facts surrounding suicide.
- Understand and employ effective suicide intervention techniques.
- Understand how to assess the level of danger to the caller, responders and innocent people in the area.
- Handle suicide calls more effectively.

WHAT YOU WILL RECEIVE:

- The ability to interact with your peers – discover common problems – find out what is working for them – share information and materials – build a support network of friends in like positions.
- One-on-one mentoring - feedback and assistance from your instructor as you learn how to better handle suicide calls.
- Certificate of Completion from the **Public Safety Group** awarding **8 training hours** upon successful completion of the course.

COURSE OUTLINE:

Week 1: Suicide Unwrapped

Suicide Attitudes
Suicide Facts and Notions
What is Suicide?

Week 2: Suicide Intervention

Suicide Warning Signs
Suicide Intervention
Suicide Intervention Do's & Don'ts
Assessing the Level of Danger
Risk Assessment to Responders
Suicide by Cop

Week 3: Special Situations

"I Work by Myself"

Internet Suicide Intervention

Cell Phone Suicide Intervention

Public Safety and Suicide

Military and Suicide

Suicide Call Case Studies

Course Wrap-up and Final exam

TUITION: THIS COURSE IS TAUGHT OVER 3 WEEKS VIA PEI-911 ONLINE.

\$270.00 – includes all course materials

Register 4 or more students and receive a 10% discount!

2026 COURSE DATES

February 9, 2026 – March 1, 2026

March 16, 2026 – April 5, 2026

June 15, 2026 – July 5, 2026

August 10, 2026 – August 30, 2026

October 26, 2026 – November 15, 2026

December 7, 2026 – December 27, 2026